

SOLICITATION/CONTRACT/ORDER FOR COMMERCIAL ITEMS <i>OFFEROR TO COMPLETE BLOCKS 12, 17, 23, 24, AND 30</i>				1. REQUISITION NUMBER		PAGE 1 OF 21	
2. CONTRACT NO. HC1028-13-A-0014		3. AWARD/EFFECTIVE DATE 18-Jul-2014		4. ORDER NUMBER 0002		5. SOLICITATION NUMBER	
7. FOR SOLICITATION INFORMATION CALL:		a. NAME				b. TELEPHONE NUMBER (No Collect Calls)	
8. OFFER DUE DATE/LOCAL TIME							
9. ISSUED BY DISA/DITCO-SCOTT-PL83 2300 EAST DRIVE SCOTT AFB IL 62225-5406 TEL: FAX:		CODE HC1028		10. THIS ACQUISITION IS <input checked="" type="checkbox"/> UNRESTRICTED OR <input type="checkbox"/> SET ASIDE: _____ % FOR: <div style="display: flex; justify-content: space-between;"> <div> <input type="checkbox"/> SMALL BUSINESS <input type="checkbox"/> HUBZONE SMALL BUSINESS <input type="checkbox"/> SERVICE-DISABLED VETERAN-OWNED SMALL BUSINESS </div> <div> <input type="checkbox"/> WOMEN-OWNED SMALL BUSINESS (WOSB) <input type="checkbox"/> ECONOMICALLY DISADVANTAGED WOMEN-OWNED SMALL BUSINESS (EDWOSB) <input type="checkbox"/> 8(A) </div> <div> NAICS: SIZE STANDARD: </div> </div>			
11. DELIVERY FOR FOB DESTINATION UNLESS BLOCK IS MARKED <input type="checkbox"/> SEE SCHEDULE		12. DISCOUNT TERMS		13a. THIS CONTRACT IS A RATED ORDER UNDER DPAS (15 CFR 700) <input type="checkbox"/>		13b. RATING	
						14. METHOD OF SOLICITATION <input type="checkbox"/> RFQ <input type="checkbox"/> IFB <input type="checkbox"/> RFP	
15. DELIVER TO DISA SPI DISA BUILD NG 6906 6910 COOPER AVENUE ATTN: WAREHOUSE FORT MEADE MD 20755-7088 CARISSA LANDYMORE		CODE HC1047		16. ADMINISTERED BY <div style="text-align: center; font-weight: bold;">SEE ITEM 9</div>			
17a. CONTRACTOR/ OFFEROR MCKINSEY & COMPANY, INC. WASHINGTON D.C. 1200 19TH ST NW STE 1100 WASHINGTON DC 20036-2412 MICHELLE REEVE TELEPHONE NO [REDACTED]		CODE 438P1 FACILITY CODE		18a. PAYMENT WILL BE MADE BY DFAS-CO/JAQBAC WAWF HQ0131 HTTPS://WAWF.EB.MIL/ COLUMBUS OH 43213			
17b. CHECK IF REMITTANCE IS DIFFERENT AND PUT SUCH ADDRESS IN OFFER <input type="checkbox"/>		18b. SUBMIT INVOICES TO ADDRESS SHOWN IN BLOCK 18a. UNLESS BLOCK BELOW IS CHECKED <input type="checkbox"/> SEE ADDENDUM					
19. ITEM NO.	20. SCHEDULE OF SUPPLIES/ SERVICES			21. QUANTITY	22. UNIT	23. UNIT PRICE	24. AMOUNT
SEE SCHEDULE							
25. ACCOUNTING AND APPROPRIATION DATA See Schedule						26. TOTAL AWARD AMOUNT (For Govt. Use Only) [REDACTED]	
<div style="display: flex; justify-content: space-between;"> <div> <input type="checkbox"/> 27a. SOLICITATION INCORPORATES BY REFERENCE FAR 52.212-1. 52.212-4. FAR 52.212-3. 52.212-5 ARE ATTACHED. </div> <div>ADDENDA <input type="checkbox"/> ARE <input type="checkbox"/> ARE NOT ATTACHED</div> </div> <div style="display: flex; justify-content: space-between;"> <div> <input type="checkbox"/> 27b. CONTRACT/PURCHASE ORDER INCORPORATES BY REFERENCE FAR 52.212-4. FAR 52.212-5 IS ATTACHED. </div> <div>ADDENDA <input type="checkbox"/> ARE <input type="checkbox"/> ARE NOT ATTACHED</div> </div>							
28. CONTRACTOR IS REQUIRED TO SIGN THIS DOCUMENT AND RETURN COPIES TO ISSUING OFFICE. CONTRACTOR AGREES TO FURNISH AND DELIVER ALL ITEMS SET FORTH OR OTHERWISE IDENTIFIED ABOVE AND ON ANY ADDITIONAL SHEETS SUBJECT TO THE TERMS AND CONDITIONS SPECIFIED. <input type="checkbox"/>				29. AWARD OF CONTRACT: REF. OFFER DATED . YOUR OFFER ON SOLICITATION (BLOCK 5), INCLUDING ANY ADDITIONS OR CHANGES WHICH ARE SET FORTH HEREIN, IS ACCEPTED AS TO ITEMS: <input type="checkbox"/>			
30a. SIGNATURE OF OFFEROR/CONTRACTOR				31a. UNITED STATES OF AMERICA (SIGNATURE OF CONTRACTING OFFICER) [REDACTED]			
30b. NAME AND TITLE OF SIGNER (TYPE OR PRINT)		30c. DATE SIGNED		31b. NAME OF CONTRACTING OFFICER (TYPE OR PRINT) JESSICA L. BATHON / CONTRACTING OFFICER TEL: [REDACTED] EMAIL: [REDACTED]		31c. DATE SIGNED 18-Jul-2014	

SOLICITATION/CONTRACT/ORDER FOR COMMERCIAL ITEMS (CONTINUED)				PAGE 2 OF 21	
19. ITEM NO.	20. SCHEDULE OF SUPPLIES/ SERVICES	21. QUANTITY	22. UNIT	23. UNIT PRICE	24. AMOUNT
	SEE SCHEDULE				
32a. QUANTITY IN COLUMN 21 HAS BEEN <input type="checkbox"/> RECEIVED <input type="checkbox"/> INSPECTED <input type="checkbox"/> ACCEPTED, AND CONFORMS TO THE CONTRACT, EXCEPT AS NOTED: _____					
32b. SIGNATURE OF AUTHORIZED GOVERNMENT REPRESENTATIVE		32c. DATE	32d. PRINTED NAME AND TITLE OF AUTHORIZED GOVERNMENT REPRESENTATIVE		
32e. MAILING ADDRESS OF AUTHORIZED GOVERNMENT REPRESENTATIVE			32f. TELEPHONE NUMBER OF AUTHORIZED GOVERNMENT REPRESENTATIVE		
			32g. E-MAIL OF AUTHORIZED GOVERNMENT REPRESENTATIVE		
33. SHIP NUMBER		34. VOUCHER NUMBER	35. AMOUNT VERIFIED CORRECT FOR	36. PAYMENT	
<input type="checkbox"/> PARTIAL <input type="checkbox"/> FINAL				<input type="checkbox"/> COMPLETE <input type="checkbox"/> PARTIAL <input type="checkbox"/> FINAL	
38. S/R ACCOUNT NUMBER	39. S/R VOUCHER NUMBER	40. PAID BY			
41a. I CERTIFY THIS ACCOUNT IS CORRECT AND PROPER FOR PAYMENT 41b. SIGNATURE AND TITLE OF CERTIFYING OFFICER		41c. DATE	42a. RECEIVED BY <i>(Print)</i>		
			42b. RECEIVED AT <i>(Location)</i>		
			42c. DATE REC'D <i>(YY/MM/DD)</i>	42d. TOTAL CONTAINERS	

Section A - Solicitation/Contract Form

This call order is issued under and pursuant to the provisions of HC1028-13-A-0014. The terms and conditions of the Agreement are hereby incorporated by reference and, except as provided herein by this , remain in full force and effect.

Section B - Supplies or Services and Prices

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0001	Network Services Efficiency Assmt Labor FFP Labor shall be performed in accordance with (IAW) the Performance Work Statement (PWS) located within Section C. The period of performance (POP) is 10 weeks. FOB: Destination	1	Lot		
NET AMT					

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
000101	Funding for CLIN 0001 FFP DNSMZ40156 FOB: Destination				
NET AMT					
ACRN AA CIN: DNSMZ40156000101					

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0002		1	Lot		

NS Efficiency Assessment Travel

COST

Travel shall be authorized, in writing, by the Contracting Officer Representative (COR), prior to travel. Travel shall be paid IAW JTW schedule and FAR 31.205-46. The contractor shall bill for actual cost incurred.

The period of performance (POP) is 10 weeks.

FOB: Destination

ESTIMATED COST

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
000201					

Funding for CLIN 0002

COST

DNSMZ40156

FOB: Destination

ESTIMATED COST

ACRN AA

CIN: DNSMZ40156000201

Section C - Descriptions and Specifications

PWS

PERFORMANCE WORK STATEMENT (PWS)

As of 08 July 2014

Contract Number:	GS-10-F-0118S
Blanket Purchase Agreement (BPA) Number:	HC1028-13-A-0014

1. Contracting Officer Representative (COR).

a. Primary COR.

Name:	Carissa A. Landymore
Organization:	DISA / SPI
Department of Defense Activity Address Code (DODAAC):	HC1047
Address:	6910 Cooper Ave. Fort Meade, MD 20755
Phone Number:	[REDACTED]
Fax Number:	[REDACTED]
E-Mail Address:	[REDACTED]

2. Task Order Title. Network Services (NS) Efficiency Assessment

3. Background. DISA is posturing to support the Department of Defense (DoD) strategic shift to rebalance its global efforts and accommodate the communications and information sharing network needs for the future of the Joint Force. The U.S. President, Secretary of Defense, and Chairman of the Joint Chiefs of Staff have all published their guidance and strategy for creating the military of the future, in which DISA will play a critical role. DISA's role will involve efforts to provide modern armed forces with reliable information and communications networks and assured access to the cyber domain.

The DoD Chief Information Officer (CIO) has issued a plan for IT Modernization in order to meet DoD's most pressing and near term challenges. The DoD IT Modernization plan will enable an "agile, secure, efficient and effective DoD IT," by focusing on achieving a consolidated infrastructure, streamlined processes, and a strengthened workforce.

The implementation of the plan requires partnerships across the DoD enterprise in order to improve mission effectiveness, cyber security, user satisfaction, interoperability resulting in a more agile, faster, and responsive delivery of IT capabilities, while reducing costs to the Department.

This task will allow DISA to strategically align IT capabilities with the DoD IT Modernization plan by integrating industry's best practices into the existing DISA operational framework for greater efficiencies and improved services and responsiveness across DoD. This task will allow DISA to quickly prioritize and develop an actionable plan to ensure continued value to DoD.

4. Objectives: The objective of this PWS is to provide support for an independent efficiency assessment of DISA's Network Services. The assessment shall identify potential cost savings/reductions within NS, as well as identify integration and consolidation opportunities.

The effort shall align with the DoD IT Modernization plan in the following areas:

- Consolidate enterprise networks.

- Standardize IT platforms.
- Enable agile IT.
- Strengthen IT governance.
- Strengthen IT investments.
- Improve effectiveness of enterprise architecture.
- Modernize IT guidance and training.

5. Scope. The task areas in this PWS require the contractor to provide support for an independent efficiency assessment for NS.

The requirement requires a top tier strategy management consulting firm that has experience performing enterprise-wide strategic analyses for the top leadership of Federal and global private sector entities. The scale of the contractor's previous experience and the level for which previous work performed is critical as it will be necessary for the contractor to present findings and recommendations to senior DISA officials. Since DISA is seeking an independent perspective for this requirement, the contractor shall be in a position to provide impartial data driven analysis in support of this task.

The contractor shall efficiently and effectively manage their performance under this contract to ensure all the necessary technical, business, and administrative planning; organizing; managing; coordinating and tracking (e.g., cost, schedule, deliverables), performance management, systems engineering management, resource management, data management, and subcontract management requirements to perform all activities related to this PWS are successful, as required by this PWS. The contractor shall identify a project manager as the focal point of contact for work to be performed.

6. Performance Requirements. This task order requires in-depth expert knowledge, skills, ability, and experience in the integration and consolidation (to include the modernization) of IT program services of a large scale in order to accomplish critical, time-sensitive tasks. The contractor shall be directly responsible for ensuring the accuracy, timeliness, and completion of all requirements under this PWS. The contractor shall support the initiation and implementation of DISA's integration and consolidation as well as modernization requirements to include all efforts from initiation to operational and sustainment phases. These efforts will be critical to ensuring integration and consolidation efforts meet DoD and DISA budget, schedule, and performance goals through efficient and robust support.

The contractor shall incorporate proven commercial and international best practices and techniques. The Contractor shall provide support for an independent, in-depth efficiency assessment of DISA's Network Services (NS).

6.1 Task 1 – Management Controls. The contractor shall manage overall project activities and deliverables, resource allocation (cost, personnel & schedule), and implementation planning through all project phases; providing support to the DISA Management Team; identifying and appropriately escalating problems, risks, issues, and recommending solutions. The contractor shall conduct a kickoff meeting within 10 business days after contract award and shall document the efforts performed in the completion of each task in a detailed weekly and monthly status report.

6.1.1 Subtask 1 - Weekly Status Report. The weekly report is due no later than the morning of the first business day of the following week. The report shall include the following:

- Tasks and progress accomplished during the weekly reporting period.
- Planned activities and anticipated travel for the upcoming week.
- Problems encountered: identification of any problems, issues or delays and recommendations as to their resolution, and any corrective action that was taken to correct identified problems.

6.1.2 Subtask 2 - Monthly Status Report –. The Monthly Report is due not later than the fifth business day of the following month. The report shall include the following:

- Contractor progress during the reporting period: detailed progress report of findings, activities, accomplishments, and a summary of work accomplished during the reporting period with percentage of completion.
- Problems encountered: identification of any problems, issues or delays and recommendations as to their resolution, and any corrective action that was taken to correct identified problems.
- Activities planned for the next reporting period: planned activities, as well as the status of any/all deliverables, including planned delivery date(s), and actual and/or anticipated delivery date(s).
- Strategy revisions: recommended changes to include any best practices and lessons learned.

6.1.3 Subtask 3 – Project Management Plan – A draft project management plan is due 10 business days after contract award and shall include project schedule, milestones and key activities.

6.1.4 Subtask 4 – Kickoff Meeting – An in-person kickoff meeting shall be conducted within 10 business days after contract award for the purpose of reviewing and clarifying the requirements of this PWS and reviewing the project management plan.

Deliverables:

- Weekly Status Report
- Monthly Status Report
- Project Management Plan
- Kick-off Meeting

6.2 Task 2 – NS Efficiency Assessment

The Contractor shall conduct an in-depth efficiency assessment of DISA's NS. These efforts shall include the following:

Data Collection and Detailed Baseline for NS

6.2.1 Subtask 1- Conduct a series 50+ structured interviews with broad range of stakeholders to quickly develop a perspective on opportunity areas and pain points. Contractor shall conduct interviews with DISA leadership, NS leadership, IT staff, vendors and customers.

6.2.2 Subtask 2 - Conduct walk- through of Network Operation Centers (NOCs), Field Services locations, and other operational areas to build a fact-based view of:

- Ticket volumes, service requests, and other sources of work
- Security standards and drivers
- Staffing efficiency (within and across NOCs, field service location and other operational areas)
- Responsiveness, service quality and effectiveness, and
- Network delivery processes, across NOCs and vs. external best practices

6.2.3 Subtask 3 – Conduct primary research and use existing data sources to build a baseline of the entire NS organization. Specifically, the baseline shall include:

- Network Performance – Determine the quality and efficiency of the network IT services provided based on a common set of performance metrics determined by the contractor and the Government.
- Network Labor – Determine the Government and contractor resources required to perform network functions (e.g., NOCs, network field operations, etc).
- Network Assets – Determine the assets required and utilization of those assets.
- Network Services budget – Determine the breakdown of the total cost of ownership for each area within the Network organization.

Detailed Assessment, Root Cause Analysis, Opportunity Prioritization & Business Case Creation

6.2.4 Subtask 4 - Conduct targeted analysis across NS. Analysis shall include:

- NOC footprint efficiency analysis – Baseline and analyze the total NOC footprint to find consolidation or workflow optimization opportunities (e.g., variability of tickets in each NOC).
- Overall labor productivity analysis – Analyze the total staff performance to find productivity impact from context switching, individual productivity variability, and sub-optimal workload allocation.
- Asset utilization analysis (Core GIG, VoIP, Overlay, Circuits, Video Conference, etc...) – In-depth analysis of asset utilization (e.g., which circuits are fully utilized and recover their loaded costs) and Total Cost of Ownership (TCO) to determine which assets can be consolidated, rationalized, migrated or downgraded.
- Customer-driven demand efficiency – Analysis of incoming customer demand to determine productivity loss from non-standard environments vs. benefits of scale from moving to standard optical environments.
- End-to-end process efficiency – Create an end-to-end value stream map to determine service provisioning times, costs and quality across the entire NS value chain. This map shall highlight relative strengths of NS vs. other benchmarks.
- Asset procurement analysis – Analysis of procurement costs for various NS assets by service line to show areas of best-in-class costs vs. opportunities to achieve greater savings through procurement best practices (e.g., greater scale, standard vs. custom purchases, eliminating gold-plating, etc...).
- Service mix efficiency – Examine the total service portfolio to determine the optimal service mix and how service pricing compares to other providers.
- Overhead efficiency – Analyze various overhead efficiency levers (e.g., spans of control, activity-based analysis, % overhead vs. total staff, skill mix and grades) to determine near-term cost-reduction opportunities.

6.2.5 Subtask 5 - Conduct a detailed operational assessment of NS to identify performance gaps by:

- Leveraging DoD, public sector and commercial benchmarks to determine IT performance vs. other organizations.
- Conducting rigorous analysis using DISA data to complete a bottom-up analysis of IT performance and productivity

6.2.6 Subtask 6 - Quickly prioritize and estimate impact for set of 10-20 opportunity areas, based off assessment.

6.2.7 Subtask 7 - Build a financial model to break down the savings of each opportunity/initiative into the major value drivers.

6.2.8 Subtask 8 - Validate the size and practicality of the opportunity based on 'on the ground' interviews and observations (e.g., site visits to NOCs).

6.2.9 Subtask 9 - Conduct root cause analyses for high-priority opportunities to allow for the design of a new end-state model/solution.

6.2.10 Subtask 10 - Conduct a series of workshops to share findings with central DISA leadership and Network leadership to align on opportunity prioritization.

6.2.11 Subtask 11 – For each initiative contractor shall build a business case and determine the return on investment (ROI).

Launch Initiatives and Design Pilots

6.2.12 Subtask 12 - Identify 'no regrets' opportunities and shape pilots to begin capturing short-term opportunities.

6.2.13 Subtask 13 - Complete detailed, actionable implementation plans for short- and long-term opportunity areas. Plans shall include resources required to capture opportunity, timing of capture, and sequencing of opportunities.

6.2.14 Subtask 14 - Create the metrics, tools and templates that will enable DISA to track progress against the initiatives.

Deliverables:

- Detailed Baseline of NS across all locations, NOCs, and centers (6.2.1, 6.2.2 & 6.2.3)
- Opportunity assessments with root cause analyses for each opportunity (6.2.4, 6.2.5, 6.2.6, 6.2.8, 6.2.9, 6.2.10, & 6.2.11)
- Financial models and business cases for major initiatives (6.2.7 & 6.2.11)
- Portfolio of initiatives with financial implications and benefits (6.2.12, 6.2.13 & 6.2.14)

7. Performance Standards.

Performance Standard	Acceptable Quality Level (AQL)	Method of Surveillance
Task 6.1 Delivery of Project Management Plan, Weekly & Monthly Report	Materials contain required information and are delivered on time at least 90% of the time. Revisions that occur are minor and are resolved in a satisfactory manner.	Periodic inspection of products and services.
Task 6.2 Delivery of NS Efficiency Assessment materials, reports, briefings, and associated documents	Materials contain required information and are delivered on time at least 90% of the time. Revisions that occur are minor and are resolved in a satisfactory manner.	Periodic inspection of products and services.

8. Incentives. Positive and negative performance will be documented within CPARS narratives and ratings.

9. Place of Performance. Work will primarily be performed at the Contractor's site. The task in this PWS will require the contractor to periodically conduct interviews, collect data and attend meetings at DISA Headquarters in Ft. Meade, MD and other DISA locations in the U.S.

Site visits to locations outside of the Baltimore - Washington Metropolitan area shall be pre-approved by the Contracting Officer Representative (COR) prior to departure. Requests shall include the reason for trip (incorporate why the contractor must physically visit the site), the number of people, location, travel duration, and required transportation method. All travel shall be in accordance with the Federal Travel Regulations (FTRs) and FAR 31.205-46.

Alternate Place of Performance - Contingency Only. Contractor employees may be required to work at another approved activity within the local travel area or at the contractor's facility in cases of unforeseen conditions or contingencies (e.g., pandemic conditions, exercises, etc.). Any equipment such as laptops or phones provided to Contractor personnel shall be returned at the termination of the engagement or at another time mutually agreeable to both parties. Contracting Officer Representative (COR) approval is required. Contractor shall prepare all deliverables and other contract documentation utilizing contractor resources. To the extent possible, the contractor shall use best efforts to provide the same level of support as stated in the PWS. In the event the services are impacted, reduced, compromised, etc., the Contracting Officer or the contractor may request an equitable adjustment.

10. Period of Performance (POP).

The NS assessment (Task 6.2) will require four weeks of data collection by the DISA team followed by twelve weeks for the contractor to complete the NS assessment. The contractor shall not invoice cost for the initial four

weeks of effort by the Government on task 2.

As directed by the COR, the contractor shall continue performance in emergency or mission essential conditions. Additionally, the contractor may be required to account for the whereabouts of their personnel should this information be requested by the COR.

11 Delivery Schedule.

PWS Task#	Deliverable Title	Format	Due Date	Distribution/Copies	Frequency and Remarks
6.1.4	Kickoff Mtg	N/A	10 business days after contract award		DISA Stakeholders
6.1.1 6.1.2	Status Reports	MS Word	Weekly- first business day of the following week Monthly- fifth business day of the following month.	COR/TM	
6.1.3	Project Management Plan	Contractor determined format	10 business days after contract award	COR/TM/PM	Draft – 10 business days Final – 15 business days
6.2.1, 6.2.2, 6.2.3, ,	Detailed Baseline	Contractor determined format	Based on Government approved project management plan	COR/TM/PM	
6.2.4, 6.2.5, 6.2.6, 6.2.8, 6.2.9, 6.2.10, 6.2.11	Opportunity Assessment	Contractor determined format	Based on Government approved project management plan	COR/TM/PM	
6.2.7, 6.2.11,	Financial Model and Business Cases	Contractor determined format	Based on government approved project management plan	COR/TM/PM	
6.2.12 6.2.13 6.2.14	Portfolio of Initiatives/proposed program plan	Contractor determined format	Based on government approved project management plan	COR/TM/PM	

12. Security. The work performed will be primarily UNCLASSIFIED; however, some information could be at the SECRET level. Contractor shall have qualified personnel with SECRET security clearances. The DD254 accompanying the contract provides relevant details.

12.1 Facility Security Clearance. The work to be performed under this contract is up to the Secret level. Therefore the company shall have a final Secret Facility Clearance (FCL) from the Defense Security Service (DSS) Facility Clearance Branch (FCB).

12.2 Security Clearance and Information Technology (IT) Level. All personnel performing on this contract shall be U.S. citizens. Contractors require a minimum of final Secret security clearance and IT-II (privileged level systems access).

12.3 Visit Authorization Letters. The Contractor shall forward a Visit Authorization Letter (VAL) to the Contracting Officer's Representative/Task Monitor at the following address for all employees prior to the beginning of each contracting/task order period of performance and as new Contractor employees are assigned to the contract:

The VAL shall be on company letterhead or pre-fabricated form and contain the following information:

- Contract number with start and end dates.
- Company point of contact (POC) and telephone number.
- Government Task Monitor name and telephone number.
- Complete legal name of employee(s).
- Social Security Number.
- Security Clearance level, and date granted
- Adjudication facility name, i.e. DISCO.
- Type of personnel security investigation (PSI) pending or completed.
- Date PSI completed.

12.4 Information Security and other miscellaneous requirements.

12.4.1 Contractor personnel shall comply with local security requirements for entry and exit control for personnel and property at the government facility.

12.4.2 Contractor employees will be required to comply with all Government security regulations and requirements. Initial and periodic security training and briefings will be provided by Government security personnel. Failure to comply with security requirements can be cause for termination of employment.

12.4.3 The Contractor shall not divulge any information about DoD files, data processing activities or functions, user identifications, passwords, or any other knowledge that may be gained, to anyone who is not authorized to have access to such information. The Contractor shall observe and comply with the security provisions in effect at the DoD facility. Identification shall be worn and displayed as required.

12.4.4 DISA retains the right to request removal of contractor personnel regardless of prior clearance or adjudication status, whose actions, while assigned to this contract, clearly conflict with the interest of the Government.

12.4.5 Contractor personnel will generate or handle documents that contain for official use only (FOUO) information at Government facilities. Contractor shall have access to, generate, and handle classified material only at Government facilities. All Contractor deliverables shall be marked at a minimum FOUO, unless otherwise directed by the Government. The Contractor shall comply with the provisions of the DOD Industrial Security Manual for handling classified material and producing deliverables. The Contractor shall comply with DISA Instruction 630-230-19.

13. Government-Furnished Equipment (GFE)/Government-Furnished Information (GFI). A DISA laptop may be issued to the Contractor in order to obtain access to data that maybe located on the DISANET. Laptop model and serial number will be obtained upon issuance to contractor.

14. Other Pertinent Information or Special Considerations. Contractor will be given access to DISA personnel and historical, financial and programmatic data.

a. Identification of Possible Follow-on Work. N/A

b. Identification of Potential Conflicts of Interest (COI). Contractor shall identify any potential Conflict of Interest (COI) and their proposed mitigation in their proposal.

c. Identification of Non-Disclosure Requirements. Some of the information provided to the contractor may be proprietary and require execution of non-disclosure agreements and must be properly protected by the Contractor. The results of the McKinsey assessments shall be provided to the Director, Defense Information Systems Agency and the employees he specifically designates (to include the COR/TM/PM). It shall not be provided to any other government or non-government entity without his written permission.

d. Packaging, Packing and Shipping Instructions. N/A

e. Inspection and Acceptance Criteria. N/A

f. Property Accountability. If issuance of laptop is required serial number and required information will be noted accordingly. The contractor shall submit the attached Electronic Product List (see below) in addition to complying with all requirements of DFARS 252.211-7003. See DARS 252.211-9000, Requirement to Submit an Electronic Product List for additional information.

15. Section 508 Accessibility Standards. The following Section 508 Accessibility Standard(s) (Technical Standards and Functional Performance Criteria) are applicable (if box is checked) to this acquisition.

Technical Standards

- ☐ 1194.21 - Software Applications and Operating Systems
- ☐ 1194.22 - Web Based Intranet and Internet Information and Applications
- ☐ 1194.23 - Telecommunications Products
- ☐ 1194.24 - Video and Multimedia Products
- ☐ 1194.25 - Self-Contained, Closed Products
- ☐ 1194.26 - Desktop and Portable Computers
- ☐ 1194.41 - Information, Documentation and Support

The Technical Standards above facilitate the assurance that the maximum technical standards are provided to the Offerors. Functional Performance Criteria is the minimally acceptable standards to ensure Section 508 compliance. This block is checked to ensure that the minimally acceptable electronic and information technology (E&IT) products are proposed.

Functional Performance Criteria

- ☐ 1194.31 - Functional Performance Criteria

QASP

QUALITY ASSURANCE SURVEILLANCE PLAN (QASP)

1. Task Order Title: Network Service Efficiency Assessment

2. Work Requirements:

- Task 1 – Management Controls
- Task 2 – Network Services (NS) Efficiency Assessment

3. **Primary Method of Surveillance:** Periodic inspection of services shall be conducted on a weekly basis for Tasks 1 and 2. Customer input shall also be considered as a supplemental method for tasks 1 and 2.

- ✓ **Periodic Inspection.** These services are monitored weekly, monthly, quarterly, semiannually, annually, etc. Periodic types of activities are perfect for periodic inspection because not only are they infrequent, but there is normally a predetermined, specified time frame within which the tasks must be accomplished. Therefore, you know exactly when to conduct the evaluations. Periodic inspections automatically become 100 percent evaluations or "100 percent checks." Inspections should be divided and scheduled by frequency: annual, semiannual, quarterly, monthly, weekly and as required. Sometimes services are required for which the time or frequency cannot be predicted, such as accident investigations, one-time special tasking by higher headquarters, etc. These would be labeled "as required inspections." Others are known and predictable such as the quarterly status report or the monthly travel report currently included in some DISA service contracts.
- ✓ **Customer Input.** Although usually not a primary method, this is a valuable supplement to more systematic methods. For example, in a case where random sampling indicates unsatisfactory service, customer complaints can be used as substantiating evidence. In certain situations where customers can be relied upon to complain consistently when the quality of performance is poor, e.g., dining facilities, building services, customer surveys and customer complaints may be a primary surveillance method, and customer satisfaction an appropriate performance standard. In all cases, complaints should be documented, preferably on a standard form.

4. **Scope of Performance:**

The task requires in depth expert knowledge, skills, ability, and experience in the integration and consolidation (to include the modernization) of IT program services of a large scale in order to accomplish critical, time-sensitive tasks. The contractor shall be directly responsible for ensuring the accuracy, timeliness, and completion of all requirements under this PWS. The contractor shall support the initiation and implementation of DISA's integration and consolidation as well as modernization requirements to include all efforts from initiation to operational and sustainment phases. These efforts will be critical to ensuring integration and consolidation efforts meet DoD and DISA budget, schedule, and performance goals through efficient and robust support.

The contractor shall incorporate proven commercial and international best practices and techniques. The Contractor shall provide support for an independent, in-depth efficiency assessment of DISA's Network Services (NS). The contract reference is located in Section 6: Performance Requirements of the PWS.

5. **Performance Standards:**

Performance Standard	Acceptable Quality Level (AQL)	Method of Surveillance
Task 6.1 Delivery of Project Management Plan, Weekly & Monthly Report	Materials contain required information and are delivered on time at least 95% of the time. Revisions that occur are minor and are resolved in a satisfactory manner.	Periodic inspection of products and services.
Task 6.2 Delivery of NS Efficiency Assessment materials, reports, briefings, and associated documents	Materials contain required information and are delivered on time at least 95% of the time. Revisions that occur are minor and are resolved in a satisfactory manner.	Periodic inspection of products and services.

6. **Acceptable Quality Level (AQL):**

Performance occurs with no required re-performance or re-works at least 90% of the time. Revisions that occur are minor and are resolved in a satisfactory manner.

7. **Evaluation Method:**

The Task Monitor (TM) or Program Manager (PM) will review all documentation and deliverables to ensure they meet established requirements. If a deliverable does not meet requirements, or contains errors, the TM/PM will deliver an email noting defects to both the contractor and the contract officer representative (COR). The COR will document the official time and date of notification. Once the error is addressed or corrected, the COR will confirm and document the date and time of problem resolution.

8. **Incentives (Positive and/or Negative):** Positive and negative performance will be documented within CPARS ratings and narratives.

Section E - Inspection and Acceptance

INSPECTION AND ACCEPTANCE TERMS

Supplies/services will be inspected/accepted at:

CLIN	INSPECT AT	INSPECT BY	ACCEPT AT	ACCEPT BY
0001	N/A	N/A	N/A	Government
000101	N/A	N/A	N/A	Government
0002	N/A	N/A	N/A	Government
000201	N/A	N/A	N/A	Government

Section F - Deliveries or Performance

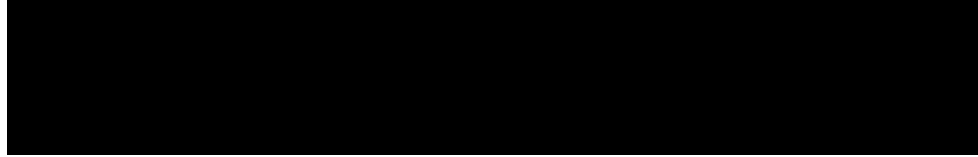
DELIVERY INFORMATION

CLIN	DELIVERY DATE	QUANTITY	SHIP TO ADDRESS	UIC
0001	POP 21-JUL-2014 TO 20-SEP-2014	N/A	DISA SPI DISA BUILDING 6906 6910 COOPER AVENUE ATTN: WAREHOUSE FORT MEADE MD 20755-7088 CARISSA LANDYMORE [REDACTED] FOB: Destination	HC1047
000101	N/A	N/A	N/A	N/A
0002	POP 21-JUL-2014 TO 20-SEP-2014	N/A	DISA SPI DISA BUILDING 6906 6910 COOPER AVENUE ATTN: WAREHOUSE FORT MEADE MD 20755-7088 CARISSA LANDYMORE [REDACTED] FOB: Destination	HC1047
000201	N/A	N/A	N/A	N/A

Section G - Contract Administration Data

PAYMENT PLAN

CLIN 0001



ACCOUNTING AND APPROPRIATION DATA

AA: 97X4930.5F20 000 C1013 0 068142 2F 257020 DNSMZ40156 01



Section I - Contract Clauses

CLAUSES INCORPORATED BY REFERENCE

252.227-7015 Technical Data--Commercial Items

FEB 2014

CLAUSES INCORPORATED BY FULL TEXT

52.204-9000 Points of Contact

As prescribed in 4.103(S-90), insert the following clause:

POINTS OF CONTACT (AUG 2005)

Contracting Officer (KO)

Name: Jessica L. Bathon

Organization/Office Symbol: DISA / DITCO / PL8311

Phone No.: [REDACTED]

E-Mail Address: [REDACTED]

Contract Specialist

Name: Cody T. Badgett

Organization/Office Symbol: DISA / DITCO / PL8311

Phone No.: [REDACTED]

E-Mail Address: [REDACTED]

COR/Mission Partner Point of Contact

Name: Carissa A. Landymore

Organization/Office Symbol: DISA / SPI

Phone No.: [REDACTED]

E-Mail Address: [REDACTED]

Contractor Point of Contact

Contractor Legal Business Name: McKinsey & Company, Inc

DUNS: 825229318

CAGE CODE: 438P1

Contractor POC: Michelle Reeve

E-Mail Address: [REDACTED]

Phone Number: [REDACTED]

(End of clause)

252.232-7006 WIDE AREA WORKFLOW PAYMENT INSTRUCTIONS (MAY 2013)

(a) Definitions. As used in this clause--

Department of Defense Activity Address Code (DoDAAC) is a six position code that uniquely identifies a unit, activity, or organization.

Document type means the type of payment request or receiving report available for creation in Wide Area WorkFlow (WAWF).

Local processing office (LPO) is the office responsible for payment certification when payment certification is done external to the entitlement system.

(b) Electronic invoicing. The WAWF system is the method to electronically process vendor payment requests and receiving reports, as authorized by DFARS 252.232-7003, Electronic Submission of Payment Requests and Receiving Reports.

(c) WAWF access. To access WAWF, the Contractor shall--

(1) Have a designated electronic business point of contact in the System for Award Management at <https://www.acquisition.gov>; and

(2) Be registered to use WAWF at <https://wawf.eb.mil/> following the step-by-step procedures for self-registration available at this Web site.

(d) WAWF training. The Contractor should follow the training instructions of the WAWF Web-Based Training Course and use the Practice Training Site before submitting payment requests through WAWF. Both can be accessed by selecting the "Web Based Training" link on the WAWF home page at <https://wawf.eb.mil/>.

(e) WAWF methods of document submission. Document submissions may be via Web entry, Electronic Data Interchange, or File Transfer Protocol.

(f) WAWF payment instructions. The Contractor must use the following information when submitting payment requests and receiving reports in WAWF for this contract/order:

(1) Document type. The Contractor shall use the following document type(s).

Invoice and Receiving Report (Combo)

(Note: If a "Combo" document type is identified but not supportable by the Contractor's business systems, an "Invoice" (stand-alone) and "Receiving Report" (stand-alone) document type may be used instead.)

(2) Inspection/acceptance location. The Contractor shall select the following inspection/acceptance location(s) in WAWF, as specified by the contracting officer.

Not Applicable.

(Contracting Officer: Insert inspection and acceptance locations or "Not applicable".)

(3) Document routing. The Contractor shall use the information in the Routing Data Table below only to fill in applicable fields in WAWF when creating payment requests and receiving reports in the system.

Routing Data Table*

Field Name in WAWF	Data to be entered in WAWF
Pay Official DoDAAC	HQ0131
Issue By DoDAAC	HC1028

Admin DoDAAC	HC1028
Inspect By DoDAAC	HC1047
Ship To Code	N/A
Ship From Code	N/A
Mark For Code	N/A
Service Approver (DoDAAC)	HC1047
Service Acceptor (DoDAAC)	HC1047
Accept at Other DoDAAC	N/A
LPO DoDAAC	N/A
DCAA Auditor DoDAAC	N/A
Other DoDAAC(s)	N/A

(4) Payment request and supporting documentation. The Contractor shall ensure a payment request includes appropriate contract line item and subline item descriptions of the work performed or supplies delivered, unit price/cost per unit, fee (if applicable), and all relevant back-up documentation, as defined in DFARS Appendix F, (e.g. timesheets) in support of each payment request.

(5) WAWF email notifications. The Contractor shall enter the email address identified below in the "Send Additional Email Notifications" field of WAWF once a document is submitted in the system.

Carissa Landymore

[REDACTED]

DODAAC: HC1047

(g) WAWF point of contact. (1) The Contractor may obtain clarification regarding invoicing in WAWF from the following contracting activity's WAWF point of contact.

N/A

(2) For technical WAWF help, contact the WAWF helpdesk at [REDACTED]

(End of clause)

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1 CONTRACT ID CODE <div style="text-align: center;">J</div>		PAGE OF PAGES <div style="text-align: center;">1 3</div>	
2 AMENDMENT/MODIFICATION NO <div style="text-align: center;">01</div>		3 EFFECTIVE DATE <div style="text-align: center;">18-Aug-2014</div>		4 REQUISITION/PURCHASE REQ NO		5 PROJECT NO (If applicable)	
6 ISSUED BY DISADITCO-SCOTT-PL83 2300 EAST DRIVE SCOTT AFB IL 62225-5406		CODE HC1028		7 ADMINISTERED BY (If other than item 6) <div style="text-align: center; font-weight: bold;">See Item 6</div>			
8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code) MCKINSEY & COMPANY, NC. WASH NGTON D.C. 1200 19TH ST NW STE 1100 WASHINGTON DC 20036-2412 MICHELLE REEVE				9A. AMENDMENT OF SOLICITATION NO.			
				9B. DATED (SEE ITEM 11)			
				X 10A. MOD. OF CONTRACT/ORDER NO. HC1028-13-A-0014-0002			
				X 10B. DATED (SEE ITEM 13) 18-Jul-2014			
CODE 438P1		FACILITY CODE					
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS							
<input type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offer <input type="checkbox"/> is extended, <input type="checkbox"/> is not extended Offer must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.							
12. ACCOUNTING AND APPROPRIATION DATA (If required)							
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.							
A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.							
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(B).							
X C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: FAR 43.103(a) Bilateral							
D. OTHER (Specify type of modification and authority)							
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input checked="" type="checkbox"/> is required to sign this document and return <u>1</u> copies to the issuing office.							
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.) Modification Control Number: badgett146472 The purpose of this modification is to revise Section G (Contract Administration Data) to include the following clauses: DARS clause 52.237-9001, Enterprise-wide Contractor Manpower Reporting Application (eCMRA) Reporting (NOV 2013). FAR clause 52.232-40, Providing Accelerated Payments to Small Business Subcontractors (DEC 2013). The point of contact for this modification is Cody Badgett [REDACTED]							
Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect							
15A. NAME AND TITLE OF SIGNER (Type or print)				16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) JESSICA L BATHON / CONTRACTING OFFICER			
				TEL: [REDACTED] EMAIL: [REDACTED]			
15B. CONTRACTOR/OFFEROR		15C. DATE SIGNED		16B. UNITED STATES OF AMERICA		16C. DATE SIGNED	
_____ (Signature of person authorized to sign)				BY [REDACTED] (Signature of Contracting Officer)		18-Aug-2014	

SECTION SF 30 BLOCK 14 CONTINUATION PAGE

SUMMARY OF CHANGES

SECTION G - CONTRACT ADMINISTRATION DATA

The following have been added by full text:

**52.232-40 PROVIDING ACCELERATED PAYMENTS TO SMALL BUSINESS
SUBCONTRACTORS (DEC 2013)**

(a) Upon receipt of accelerated payments from the Government, the Contractor shall make accelerated payments to its small business subcontractors under this contract, to the maximum extent practicable and prior to when such payment is otherwise required under the applicable contract or subcontract, after receipt of a proper invoice and all other required documentation from the small business subcontractor.

(b) The acceleration of payments under this clause does not provide any new rights under the Prompt Payment Act.

(c) Include the substance of this clause, including this paragraph (c), in all subcontracts with small business concerns, including subcontracts with small business concerns for the acquisition of commercial items.

(End of clause)

**52.237-9001 Enterprise-wide Contractor Manpower Reporting Application (eCMRA)
Reporting.**

As prescribed in 37.102-90, use the following clause:

**ENTERPRISE-WIDE CONTRACTOR MANPOWER REPORTING APPLICATION
(eCMRA) REPORTING (NOV 2013)**

The contractor shall ensure ALL contractor labor hours (including subcontractor labor hours) required for the performance of services provided under this contract are reported via a secure data collection site.

The contractor (and all subcontractors providing direct labor under this contract) shall report complete and accurate data for the labor executed during the period of performance during each Government fiscal year (FY), which runs from October 1 to September 30. The Contractor shall input the data into the appropriate eCMRA reporting tool, which can be accessed via a secure web site at <http://www.ecmra.mil/>. There are four separate eCMRA tools: Army, Air Force, Navy and All Other Defense Components. The appropriate eCMRA reporting tool to use is determined by the requiring activity being supported (e.g., if DISA awards a contract for an Air Force requiring activity, the contractor shall load the required reporting data in the "Department of Air Force CMRA" tool). While inputs may be reported any time during the FY, all data shall be reported no later than October 31 of each calendar year. The contractor shall completely fill in all required data fields. The contractor shall enter initial data into the appropriate eCMRA tool to establish the basic contract record no later than 15 working days after receipt of contract

award or contract modification incorporating this clause. The contractor shall notify the COR when the basic contract record has been established in the appropriate eCMRA tool.

eCMRA User Manuals and Frequently Asked Questions (FAQs) are available at <http://www.ecmra.mil/>

Contractors may direct technical questions to the eCMRA help desk at

[REDACTED]

.

(End of clause)

u

(End of Summary of Changes)

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1 CONTRACT ID CODE <div style="text-align: center;">J</div>		PAGE OF PAGES <div style="text-align: center;">1 11</div>	
2 AMENDMENT/MODIFICATION NO <div style="text-align: center;">02</div>		3 EFFECTIVE DATE <div style="text-align: center;">19-Sep-2014</div>		4 REQUISITION/PURCHASE REQ NO		5 PROJECT NO (If applicable)	
6 ISSUED BY DISA/DITCO-SCOTT-PL83 2300 EAST DRIVE SCOTT AFB IL 62225-5406		CODE HC1028		7 ADMINISTERED BY (If other than item 6) <div style="text-align: center; font-weight: bold;">See Item 6</div>			
8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code) MCKINSEY & COMPANY, NC. WASH NGTON D.C. 1200 19TH ST NW STE 1100 WASHINGTON DC 20036-2412 MICHELLE REEVE				9A. AMENDMENT OF SOLICITATION NO.			
				9B. DATED (SEE ITEM 11)			
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CODE 438P1		FACILITY CODE					
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS							
<input type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of offer <input type="checkbox"/> is extended, <input type="checkbox"/> is not extended Offer must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.							
12. ACCOUNTING AND APPROPRIATION DATA (If required)							
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X C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: FAR 43.103(a) Bilateral							
D. OTHER (Specify type of modification and authority)							
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input checked="" type="checkbox"/> is required to sign this document and return <u>1</u> copies to the issuing office.							
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.) Modification Control Number: badgett146689 The purpose of this modification is to correct the Performance Work Statement (PWS), section 10 "Period of Performance" (PoP) to state that the NS assessment (Task 6.2) will require four weeks of data collection by the DISA team followed by ten weeks for the contractor to complete the NS assessment. The PoP of CLINs 0001 and 0002 have been updated to reflect "July 21, 2014 - October 27, 2014" and the payment plan has been updated to reflect [REDACTED] The point of contact for this modification is Mr. Cody T. Badgett [REDACTED]							
Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect							
15A. NAME AND TITLE OF SIGNER (Type or print)				16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) TREVOR K. WHITAKER / CONTRACTING OFFICER			
				TEL: [REDACTED] EMAIL: [REDACTED]			
15B. CONTRACTOR/OFFEROR		15C. DATE SIGNED		16B. [REDACTED]		16C. DATE SIGNED	
(Signature of person authorized to sign)				BY [REDACTED]		19-Sep-2014	

SECTION SF 30 BLOCK 14 CONTINUATION PAGE

SUMMARY OF CHANGES

SECTION C - DESCRIPTIONS AND SPECIFICATIONS

The following have been added by full text:

PWS / AUGUST 19, 2014

PERFORMANCE WORK STATEMENT (PWS)

As of 19 August 2014

Contract Number:	GS-10-F-0118S
Blanket Purchase Agreement (BPA) Number:	HC1028-13-A-0014

1. Contracting Officer Representative (COR).

a. Primary COR.

Name:	Carissa A. Landymore
Organization:	DISA / SPI
Department of Defense Activity Address Code (DODAAC):	HC1047
Address:	6910 Cooper Ave. Fort Meade, MD 20755
Phone Number:	[REDACTED]
Fax Number:	[REDACTED]
E-Mail Address:	[REDACTED]

2. Task Order Title. Network Services (NS) Efficiency Assessment

3. Background. DISA is posturing to support the Department of Defense (DoD) strategic shift to rebalance its global efforts and accommodate the communications and information sharing network needs for the future of the Joint Force. The U.S. President, Secretary of Defense, and Chairman of the Joint Chiefs of Staff have all published their guidance and strategy for creating the military of the future, in which DISA will play a critical role. DISA's role will involve efforts to provide modern armed forces with reliable information and communications networks and assured access to the cyber domain.

The DoD Chief Information Officer (CIO) has issued a plan for IT Modernization in order to meet DoD's most pressing and near term challenges. The DoD IT Modernization plan will enable an "agile, secure, efficient and effective DoD IT," by focusing on achieving a consolidated infrastructure, streamlined processes, and a strengthened workforce.

The implementation of the plan requires partnerships across the DoD enterprise in order to improve mission effectiveness, cyber security, user satisfaction, interoperability resulting in a more agile, faster, and responsive delivery of IT capabilities, while reducing costs to the Department.

This task will allow DISA to strategically align IT capabilities with the DoD IT Modernization plan by integrating industry's best practices into the existing DISA operational framework for greater efficiencies and improved services and responsiveness across DoD. This task will allow DISA to quickly prioritize and develop an actionable plan to ensure continued value to DoD.

4. Objectives: The objective of this PWS is to provide support for an independent efficiency assessment of DISA's Network Services. The assessment shall identify potential cost savings/reductions within NS, as well as identify integration and consolidation opportunities.

The effort shall align with the DoD IT Modernization plan in the following areas:

- Consolidate enterprise networks.
- Standardize IT platforms.
- Enable agile IT.
- Strengthen IT governance.
- Strengthen IT investments.
- Improve effectiveness of enterprise architecture.
- Modernize IT guidance and training.

5. Scope. The task areas in this PWS require the contractor to provide support for an independent efficiency assessment for NS.

The requirement requires a top tier strategy management consulting firm that has experience performing enterprise-wide strategic analyses for the top leadership of Federal and global private sector entities. The scale of the contractor's previous experience and the level for which previous work performed is critical as it will be necessary for the contractor to present findings and recommendations to senior DISA officials. Since DISA is seeking an independent perspective for this requirement, the contractor shall be in a position to provide impartial data driven analysis in support of this task.

The contractor shall efficiently and effectively manage their performance under this contract to ensure all the necessary technical, business, and administrative planning; organizing; managing; coordinating and tracking (e.g., cost, schedule, deliverables), performance management, systems engineering management, resource management, data management, and subcontract management requirements to perform all activities related to this PWS are successful, as required by this PWS. The contractor shall identify a project manager as the focal point of contact for work to be performed.

6. Performance Requirements. This task order requires in-depth expert knowledge, skills, ability, and experience in the integration and consolidation (to include the modernization) of IT program services of a large scale in order to accomplish critical, time-sensitive tasks. The contractor shall be directly responsible for ensuring the accuracy, timeliness, and completion of all requirements under this PWS. The contractor shall support the initiation and implementation of DISA's integration and consolidation as well as modernization requirements to include all efforts from initiation to operational and sustainment phases. These efforts will be critical to ensuring integration and consolidation efforts meet DoD and DISA budget, schedule, and performance goals through efficient and robust support.

The contractor shall incorporate proven commercial and international best practices and techniques. The Contractor shall provide support for an independent, in-depth efficiency assessment of DISA's Network Services (NS).

6.1 Task 1 – Management Controls. The contractor shall manage overall project activities and deliverables, resource allocation (cost, personnel & schedule), and implementation planning through all project phases; providing support to the DISA Management Team; identifying and appropriately escalating problems, risks, issues, and recommending solutions. The contractor shall conduct a kickoff meeting within 10 business days after contract award and shall document the efforts performed in the completion of each task in a detailed weekly and monthly status report.

6.1.1 Subtask 1 - Weekly Status Report. The weekly report is due no later than the morning of the first business day of the following week. The report shall include the following:

- Tasks and progress accomplished during the weekly reporting period.
- Planned activities and anticipated travel for the upcoming week.

- Problems encountered: identification of any problems, issues or delays and recommendations as to their resolution, and any corrective action that was taken to correct identified problems.

6.1.2 Subtask 2 - Monthly Status Report – The Monthly Report is due not later than the fifth business day of the following month. The report shall include the following:

- Contractor progress during the reporting period: detailed progress report of findings, activities, accomplishments, and a summary of work accomplished during the reporting period with percentage of completion.
- Problems encountered: identification of any problems, issues or delays and recommendations as to their resolution, and any corrective action that was taken to correct identified problems.
- Activities planned for the next reporting period: planned activities, as well as the status of any/all deliverables, including planned delivery date(s), and actual and/or anticipated delivery date(s).
- Strategy revisions: recommended changes to include any best practices and lessons learned.

6.1.3 Subtask 3 – Project Management Plan – A draft project management plan is due 10 business days after contract award and shall include project schedule, milestones and key activities.

6.1.4 Subtask 4 – Kickoff Meeting – An in-person kickoff meeting shall be conducted within 10 business days after contract award for the purpose of reviewing and clarifying the requirements of this PWS and reviewing the project management plan.

Deliverables:

- Weekly Status Report
- Monthly Status Report
- Project Management Plan
- Kick-off Meeting

6.2 Task 2 – NS Efficiency Assessment

The Contractor shall conduct an in-depth efficiency assessment of DISA’s NS. These efforts shall include the following:

Data Collection and Detailed Baseline for NS

6.2.1 Subtask 1- Conduct a series 50+ structured interviews with broad range of stakeholders to quickly develop a perspective on opportunity areas and pain points. Contractor shall conduct interviews with DISA leadership, NS leadership, IT staff, vendors and customers.

6.2.2 Subtask 2 - Conduct walk- through of Network Operation Centers (NOCs), Field Services locations, and other operational areas to build a fact-based view of:

- Ticket volumes, service requests, and other sources of work
- Security standards and drivers
- Staffing efficiency (within and across NOCs, field service location and other operational areas)
- Responsiveness, service quality and effectiveness, and
- Network delivery processes, across NOCs and vs. external best practices

6.2.3 Subtask 3 – Conduct primary research and use existing data sources to build a baseline of the entire NS organization. Specifically, the baseline shall include:

- Network Performance – Determine the quality and efficiency of the network IT services provided based on a common set of performance metrics determined by the contractor and the Government.
- Network Labor – Determine the Government and contractor resources required to perform network functions (e.g., NOCs, network field operations, etc).
- Network Assets – Determine the assets required and utilization of those assets.

- Network Services budget – Determine the breakdown of the total cost of ownership for each area within the Network organization.

Detailed Assessment, Root Cause Analysis, Opportunity Prioritization & Business Case Creation

6.2.4 Subtask 4 - Conduct targeted analysis across NS. Analysis shall include:

- NOC footprint efficiency analysis – Baseline and analyze the total NOC footprint to find consolidation or workflow optimization opportunities (e.g., variability of tickets in each NOC).
- Overall labor productivity analysis – Analyze the total staff performance to find productivity impact from context switching, individual productivity variability, and sub-optimal workload allocation.
- Asset utilization analysis (Core GIG, VoIP, Overlay, Circuits, Video Conference, etc...) – In-depth analysis of asset utilization (e.g., which circuits are fully utilized and recover their loaded costs) and Total Cost of Ownership (TCO) to determine which assets can be consolidated, rationalized, migrated or downgraded.
- Customer-driven demand efficiency – Analysis of incoming customer demand to determine productivity loss from non-standard environments vs. benefits of scale from moving to standard optical environments.
- End-to-end process efficiency – Create an end-to-end value stream map to determine service provisioning times, costs and quality across the entire NS value chain. This map shall highlight relative strengths of NS vs. other benchmarks.
- Asset procurement analysis – Analysis of procurement costs for various NS assets by service line to show areas of best-in-class costs vs. opportunities to achieve greater savings through procurement best practices (e.g., greater scale, standard vs. custom purchases, eliminating gold-plating, etc...).
- Service mix efficiency – Examine the total service portfolio to determine the optimal service mix and how service pricing compares to other providers.
- Overhead efficiency – Analyze various overhead efficiency levers (e.g., spans of control, activity-based analysis, % overhead vs. total staff, skill mix and grades) to determine near-term cost-reduction opportunities.

6.2.5 Subtask 5 - Conduct a detailed operational assessment of NS to identify performance gaps by:

- Leveraging DoD, public sector and commercial benchmarks to determine IT performance vs. other organizations.
- Conducting rigorous analysis using DISA data to complete a bottom-up analysis of IT performance and productivity

6.2.6 Subtask 6 - Quickly prioritize and estimate impact for set of 10-20 opportunity areas, based off assessment.

6.2.7 Subtask 7 - Build a financial model to break down the savings of each opportunity/initiative into the major value drivers.

6.2.8 Subtask 8 - Validate the size and practicality of the opportunity based on ‘on the ground’ interviews and observations (e.g., site visits to NOCs).

6.2.9 Subtask 9 - Conduct root cause analyses for high-priority opportunities to allow for the design of a new end-state model/solution.

6.2.10 Subtask 10 - Conduct a series of workshops to share findings with central DISA leadership and Network leadership to align on opportunity prioritization.

6.2.11 Subtask 11 – For each initiative contractor shall build a business case and determine the return on investment (ROI).

Launch Initiatives and Design Pilots

6.2.12 Subtask 12 - Identify 'no regrets' opportunities and shape pilots to begin capturing short-term opportunities.

6.2.13 Subtask 13 - Complete detailed, actionable implementation plans for short- and long-term opportunity areas. Plans shall include resources required to capture opportunity, timing of capture, and sequencing of opportunities.

6.2.14 Subtask 14 - Create the metrics, tools and templates that will enable DISA to track progress against the initiatives.

Deliverables:

- Detailed Baseline of NS across all locations, NOCs, and centers (6.2.1, 6.2.2 & 6.2.3)
- Opportunity assessments with root cause analyses for each opportunity (6.2.4, 6.2.5, 6.2.6, 6.2.8, 6.2.9, 6.2.10, & 6.2.11)
- Financial models and business cases for major initiatives (6.2.7 & 6.2.11)
- Portfolio of initiatives with financial implications and benefits (6.2.12, 6.2.13 & 6.2.14)

7. Performance Standards.

Performance Standard	Acceptable Quality Level (AQL)	Method of Surveillance
Task 6.1 Delivery of Project Management Plan, Weekly & Monthly Report	Materials contain required information and are delivered on time at least 90% of the time. Revisions that occur are minor and are resolved in a satisfactory manner.	Periodic inspection of products and services.
Task 6.2 Delivery of NS Efficiency Assessment materials, reports, briefings, and associated documents	Materials contain required information and are delivered on time at least 90% of the time. Revisions that occur are minor and are resolved in a satisfactory manner.	Periodic inspection of products and services.

8. Incentives. Positive and negative performance will be documented within CPARS narratives and ratings.

9. Place of Performance. Work will primarily be performed at the Contractor's site. The task in this PWS will require the contractor to periodically conduct interviews, collect data and attend meetings at DISA Headquarters in Ft. Meade, MD and other DISA locations in the U.S.

Site visits to locations outside of the Baltimore - Washington Metropolitan area shall be pre-approved by the Contracting Officer Representative (COR) prior to departure. Requests shall include the reason for trip (incorporate why the contractor must physically visit the site), the number of people, location, travel duration, and required transportation method. All travel shall be in accordance with the Federal Travel Regulations (FTRs) and FAR 31.205-46.

Alternate Place of Performance - Contingency Only. Contractor employees may be required to work at another approved activity within the local travel area or at the contractor's facility in cases of unforeseen conditions or contingencies (e.g., pandemic conditions, exercises, etc.). Any equipment such as laptops or phones provided to Contractor personnel shall be returned at the termination of the engagement or at another time mutually agreeable to both parties. Contracting Officer Representative (COR) approval is required. Contractor shall prepare all deliverables and other contract documentation utilizing contractor resources. To the extent possible, the contractor shall use best efforts to provide the same level of support as stated in the PWS. In the event the services are impacted, reduced, compromised, etc., the Contracting Officer or the contractor may request an equitable adjustment.

10. Period of Performance (POP).

The NS assessment (Task 6.2) will require four weeks of data collection by the DISA team followed by ten weeks for the contractor to complete the NS assessment. The contractor shall not invoice cost for the initial four weeks of effort by the Government on task 2.

As directed by the COR, the contractor shall continue performance in emergency or mission essential conditions. Additionally, the contractor may be required to account for the whereabouts of their personnel should this information be requested by the COR.

11 Delivery Schedule.

PWS Task#	Deliverable Title	Format	Due Date	Distribution/Copies	Frequency and Remarks
6.1.4	Kickoff Mtg	N/A	10 business days after contract award		DISA Stakeholders
6.1.1 6.1.2	Status Reports	MS Word	Weekly- first business day of the following week Monthly- fifth business day of the following month.	COR/TM	
6.1.3	Project Management Plan	Contractor determined format	10 business days after contract award	COR/TM/PM	Draft – 10 business days Final – 15 business days
6.2.1, 6.2.2, 6.2.3,,	Detailed Baseline	Contractor determined format	Based on Government approved project management plan	COR/TM/PM	
6.2.4, 6.2.5, 6.2.6, 6.2.8, 6.2.9, 6.2.10, 6.2.11	Opportunity Assessment	Contractor determined format	Based on Government approved project management plan	COR/TM/PM	
6.2.7, 6.2.11,	Financial Model and Business Cases	Contractor determined format	Based on government approved project management plan	COR/TM/PM	
6.2.12 6.2.13 6.2.14	Portfolio of Initiatives/proposed program plan	Contractor determined format	Based on government approved project management plan	COR/TM/PM	

12. Security. The work performed will be primarily UNCLASSIFIED; however, some information could be at the SECRET level. Contractor shall have qualified personnel with SECRET security clearances. The DD254 accompanying the contract provides relevant details.

12.1 Facility Security Clearance. The work to be performed under this contract is up to the Secret level. Therefore the company shall have a final Secret Facility Clearance (FCL) from the Defense Security Service (DSS) Facility Clearance Branch (FCB).

12.2 Security Clearance and Information Technology (IT) Level. All personnel performing on this contract shall be U.S. citizens. Contractors require a minimum of final Secret security clearance and IT-II (privileged level systems access).

12.3 Visit Authorization Letters. The Contractor shall forward a Visit Authorization Letter (VAL) to the Contracting Officer's Representative/Task Monitor at the following address for all employees prior to the beginning of each contracting/task order period of performance and as new Contractor employees are assigned to the contract:

The VAL shall be on company letterhead or pre-fabricated form and contain the following information:

- Contract number with start and end dates.
- Company point of contact (POC) and telephone number.
- Government Task Monitor name and telephone number.
- Complete legal name of employee(s).
- Social Security Number.
- Security Clearance level, and date granted
- Adjudication facility name, i.e. DISCO.
- Type of personnel security investigation (PSI) pending or completed.
- Date PSI completed.

12.4 Information Security and other miscellaneous requirements.

12.4.1 Contractor personnel shall comply with local security requirements for entry and exit control for personnel and property at the government facility.

12.4.2 Contractor employees will be required to comply with all Government security regulations and requirements. Initial and periodic security training and briefings will be provided by Government security personnel. Failure to comply with security requirements can be cause for termination of employment.

12.4.3 The Contractor shall not divulge any information about DoD files, data processing activities or functions, user identifications, passwords, or any other knowledge that may be gained, to anyone who is not authorized to have access to such information. The Contractor shall observe and comply with the security provisions in effect at the DoD facility. Identification shall be worn and displayed as required.

12.4.4 DISA retains the right to request removal of contractor personnel regardless of prior clearance or adjudication status, whose actions, while assigned to this contract, clearly conflict with the interest of the Government.

12.4.5 Contractor personnel will generate or handle documents that contain for official use only (FOUO) information at Government facilities. Contractor shall have access to, generate, and handle classified material only at Government facilities. All Contractor deliverables shall be marked at a minimum FOUO, unless otherwise directed by the Government. The Contractor shall comply with the provisions of the DOD Industrial Security Manual for handling classified material and producing deliverables. The Contractor shall comply with DISA Instruction 630-230-19.

13. Government-Furnished Equipment (GFE)/Government-Furnished Information (GFI). A DISA laptop may be issued to the Contractor in order to obtain access to data that maybe located on the DISANET. Laptop model and serial number will be obtained upon issuance to contractor.

14. Other Pertinent Information or Special Considerations. Contractor will be given access to DISA personnel and historical, financial and programmatic data.

a. Identification of Possible Follow-on Work. N/A

b. Identification of Potential Conflicts of Interest (COI). Contractor shall identify any potential Conflict of Interest (COI) and their proposed mitigation in their proposal.

c. Identification of Non-Disclosure Requirements. Some of the information provided to the contractor may be proprietary and require execution of non-disclosure agreements and must be properly protected by the Contractor. The results of the McKinsey assessments shall be provided to the Director, Defense Information Systems Agency and the employees he specifically designates (to include the COR/TM/PM). It shall not be provided to any other government or non-government entity without his written permission.

d. Packaging, Packing and Shipping Instructions. N/A

e. Inspection and Acceptance Criteria. N/A

f. Property Accountability. If issuance of laptop is required serial number and required information will be noted accordingly. The contractor shall submit the attached Electronic Product List (see below) in addition to complying with all requirements of DFARS 252.211-7003. See DARS 252.211-9000, Requirement to Submit an Electronic Product List for additional information.

15. Section 508 Accessibility Standards. The following Section 508 Accessibility Standard(s) (Technical Standards and Functional Performance Criteria) are applicable (if box is checked) to this acquisition.

Technical Standards

- ☐ 1194.21 - Software Applications and Operating Systems
- ☐ 1194.22 - Web Based Intranet and Internet Information and Applications
- ☐ 1194.23 - Telecommunications Products
- ☐ 1194.24 - Video and Multimedia Products
- ☐ 1194.25 - Self-Contained, Closed Products
- ☐ 1194.26 - Desktop and Portable Computers
- ☐ 1194.41 - Information, Documentation and Support

The Technical Standards above facilitate the assurance that the maximum technical standards are provided to the Offerors. Functional Performance Criteria is the minimally acceptable standards to ensure Section 508 compliance. This block is checked to ensure that the minimally acceptable electronic and information technology (E&IT) products are proposed.

Functional Performance Criteria

- ☐ 1194.31 - Functional Performance Criteria

The following have been deleted:

PWS

SECTION F - DELIVERIES OR PERFORMANCE

The following Delivery Schedule item for CLIN 0001 has been changed from:

DELIVERY DATE	QUANTITY	SHIP TO ADDRESS	UIC
POP 21-JUL-2014 TO 20-SEP-2014	N/A	DISA SPI DISA BUILDING 6906 6910 COOPER AVENUE ATTN: WAREHOUSE FORT MEADE MD 20755-7088 CARISSA LANDYMORE [REDACTED] FOB: Destination	HC1047

To:

DELIVERY DATE	QUANTITY	SHIP TO ADDRESS	UIC
POP 21-JUL-2014 TO 27-OCT-2014	N/A	DISA SPI DISA BUILDING 6906 6910 COOPER AVENUE ATTN: WAREHOUSE FORT MEADE MD 20755-7088 CARISSA LANDYMORE [REDACTED] FOB: Destination	HC1047

The following Delivery Schedule item for CLIN 0002 has been changed from:

DELIVERY DATE	QUANTITY	SHIP TO ADDRESS	UIC
POP 21-JUL-2014 TO 20-SEP-2014	N/A	DISA SPI DISA BUILDING 6906 6910 COOPER AVENUE ATTN: WAREHOUSE FORT MEADE MD 20755-7088 CARISSA LANDYMORE [REDACTED] FOB: Destination	HC1047

To:

DELIVERY DATE	QUANTITY	SHIP TO ADDRESS	UIC
POP 21-JUL-2014 TO 27-OCT-2014	N/A	DISA SPI DISA BUILDING 6906 6910 COOPER AVENUE ATTN: WAREHOUSE FORT MEADE MD 20755-7088 CARISSA LANDYMORE [REDACTED] tion	HC1047

SECTION G - CONTRACT ADMINISTRATION DATA

The following have been modified:

PAYMENT PLAN

CLIN 0001

Milestone	Date	Payment
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[REDACTED]		
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(End of Summary of Changes)

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1 CONTRACT ID CODE J		PAGE OF PAGES 1 2	
2 AMENDMENT/MODIFICATION NO 03		3 EFFECTIVE DATE 18-Feb-2016		4 REQUISITION/PURCHASE REQ NO		5 PROJECT NO (If applicable)	
6 ISSUED BY DISA/DITCO-SCOTT-PL83 2300 EAST DRIVE SCOTT AFB IL 62225-5406		CODE HC1028		7 ADMINISTERED BY (If other than item 6) See Item 6		CODE	
8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code) MCKINSEY & COMPANY, NC. WASH NGTON D.C. 1200 19TH ST NW STE 1100 WASHINGTON DC 20036-2412 MICHELLE REEVE				9A. AMENDMENT OF SOLICITATION NO.			
				9B. DATED (SEE ITEM 11)			
				X 10A. MOD. OF CONTRACT/ORDER NO. HC1028-13-A-0014-0002			
				X 10B. DATED (SEE ITEM 13) 18-Jul-2014			
CODE 438P1		FACILITY CODE					
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS							
<input type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offer <input type="checkbox"/> is extended, <input type="checkbox"/> is not extended Offer must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.							
12. ACCOUNTING AND APPROPRIATION DATA (If required) See Schedule							
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.							
A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.							
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(B).							
C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:							
X D. OTHER (Specify type of modification and authority) unilateral modification IAW FAR 43.103(a)							
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input checked="" type="checkbox"/> is required to sign this document and return <u>1</u> copies to the issuing office.							
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.) Modification Control Number: swiedat153247 A. Per the contractor's concurrence [REDACTED] for closeout purposes. B. The total amount of the order is [REDACTED] The total lifecycle cost and the total obligated amount are changed to \$1,688,555.52. C. The execution of this modification will release the government from any further obligation.							
Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect							
15A. NAME AND TITLE OF SIGNER (Type or print)				16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) JOYCE O'LEARY / CONTRACT NG OFFICER			
				TEL: [REDACTED] EMAIL: [REDACTED]			
15B. CONTRACTOR/OFFEROR		15C. DATE SIGNED		16B. [REDACTED]		16C. DATE SIGNED	
(Signature of person authorized to sign)				BY [REDACTED]		18-Feb-2016	
				(Signature of Contracting Officer)			

SECTION SF 30 BLOCK 14 CONTINUATION PAGE

SUMMARY OF CHANGES

SECTION A - SOLICITATION/CONTRACT FORM

The total cost of this contract was [REDACTED] \$1,688,555.52
(EST).

The standard size code [REDACTED] has been added.

The NAICS code 541611 has been added.

SECTION B - SUPPLIES OR SERVICES AND PRICES

C [REDACTED]

SECTION G - CONTRACT ADMINISTRATION DATA

Accounting and Appropriation

Summary for the Payment Office

As a result of this modification, the total funded amount for this document was [REDACTED]

[REDACTED] \$1,688,555.52.

SUBCLIN 000201:

AA: 97X4930.5F20 000 C1013 0 068142 2F 257020 DNSMZ40156 01 (CIN DNSMZ40156000201) [REDACTED]

(End of Summary of Changes)